

11/16/00  
JC398 U.S. PTO

**PATENT APPLICATION TRANSMITTAL LETTER**  
(Large Entity)

*A*  
Docket No.  
NORT-0075 (12744RRUS01U)

TO THE ASSISTANT COMMISSIONER FOR PATENTS

Transmitted herewith for filing under 35 U.S.C. 111 and 37 C.F.R. 1.53 is the patent application of:

**TAMMY S. DORE, STEVEN W. CRAYCRAFT, PRATIMA SHARMA and JOSEPH J. DEUTSCH**

For: **COLLECTING INFORMATION BEFORE OR DURING A CALL**

Enclosed are:

- ☒ Certificate of Mailing with Express Mail Mailing Label No. **EL594060582US**  
☒ **FOUR** sheets of drawings.  
☐ A certified copy of a \_\_\_\_\_ application.  
☒ Declaration ☒ Signed. ☐ Unsigned.  
☒ Power of Attorney  
☐ Information Disclosure Statement  
☐ Preliminary Amendment  
☒ Other: **Postcard, Recordation Sheet, Assignment, Check \$40.00**

**CLAIMS AS FILED**

For	#Filed	#Allowed	#Extra	Rate	Fee
<b>Total Claims</b>	35	- 20 =	15	x \$18.00	\$270.00
<b>Indep. Claims</b>	5	- 3 =	2	x \$80.00	\$160.00
<b>Multiple Dependent Claims (check if applicable)</b> <input type="checkbox"/>					\$0.00
<b>BASIC FEE</b>					\$710.00
<b>TOTAL FILING FEE</b>					\$1,140.00

- ☒ A check in the amount of **\$1,140.00** to cover the filing fee is enclosed.  
☒ The Commissioner is hereby authorized to charge and credit Deposit Account No. **20-1504** as described below. A duplicate copy of this sheet is enclosed.  
☐ Charge the amount of \_\_\_\_\_ as filing fee.  
☒ Credit any overpayment.  
☒ Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17.  
☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

Dated: **NOVEMBER 16, 2000**

*RJB*

Signature

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